



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

10th February 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/01/12.

You requested the following information:

For 20 randomly selected ambulance vehicles or crews (whichever is easier) a complete account of all callouts made in December 2014 and December 2013.

Could the response please include the following data fields:

- i) the category of the call**
- ii) response time**
- iii) summary of the call**
- iv) distance covered by ambulance crew**

Could the information please be provided in Excel format. Please note that the information I am after relates to double staffed ambulances.

Please see attached our spreadsheet showing data from 20 randomly selected call signs from each of our operational dispatch areas. The spreadsheet shows the operational dispatch area name, the nature of the problem, the incident date, the response time and the category of the call.

We are unable to provide the distance covered by the ambulance crew as we do not hold this information in a reportable format.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust